





# Sixth International Human Factors Rail Conference

Programme

6-9 November 2017











# Welcome to the Sixth International Human Factors Rail Conference

We are delighted to be hosting you in London. This event has grown steadily over the years, demonstrating the increasing importance of the human factors discipline to the safety, performance, reliability and comfort of our railways.

As in previous years, we welcome delegates from across the world from academic and research institutions, consultancies, regulators, suppliers, manufacturers, infrastructure managers and operators. It's going to be a great mix of people and we hope you're looking forward to it.

Our conference programme covers a vast range of themes with the passenger-train interface, culture and 'future railways' topics being particularly popular. We are pleased to offer a comprehensive programme of technical visits this year, which we know you'll really enjoy. We are also looking forward to the increasingly popular poster session which will lead into our drinks reception on Monday 6th November. Our conference dinner at Oxo 2, situated on the South Bank of the Thames, will provide a fantastic opportunity for delegates to mingle while soaking up the atmosphere of our vibrant capital city.

We hope that the conference will allow you to gain knowledge about the latest work and thinking taking place in rail human factors and enable you to make valuable contacts with other people working in this area.

The conference has been organised by RSSB, the University of Nottingham and Network Rail with support from the UIC, EURA, RAIB, ORR and CIEHF. Special mention should go to Ann Mills, Aoife Finneran, Anita Weltz, Maria Pieretti and Helen Judd, who have been at the heart of this year's arrangements. In addition, David Golightly, Abigail Fowler, Brendan Ryan and Shalaka Kurup, affiliated with the Centre for Rail Human Factors at the University of Nottingham, have provided editorial expertise to the conference proceedings. Mike Carey has supported us in the organisation of the technical visits.

We welcome sponsorship from Systra Scott Lister and Ricardo Rail at this year's event.

We hope you get the best out of the conference – above all, enjoy it!

#### The conference organising committee

#### Conference venue information

The conference is being held at etc. Venues Prospero House, London

#### www.etcvenues.co.uk/venues/prospero-house

#### Address:

etc. Venues, Prospero House, 241 Borough High St, London, SE1 1GA

Wi-fi: Connect to etcvenues, passcode: wifi8117

The conference programme can be accessed electronically by following this link:

#### http://programme.exordo.com/rhf2017/

A cloakroom is available on site.

Breakfast and lunch will be provided each day along with tea, coffee and biscuits during refreshment breaks.

On Monday 6th November we will be hosting a drinks reception at Prospero House. Canapes will be available along with beer, wine and soft drinks.

#### Conference dinner

This year the conference dinner will be held at OXO2 on Tuesday 7th November.

#### www.oxo2.co.uk

#### Address:

Oxo2,

Level 2,

Oxo Tower Wharf.

Bargehouse Street,

London,

SE1 9PH

A staffed cloakroom will be available.

From 19:00 canapes and sparkling wine will be served followed by a three-course dinner with coffee.

#### Technical visits

Technical visits are being held on Thursday 9th November. Details of the technical visits will be given out at registration including timings and key contacts.



# **Human Factors**

A global team at the forefront of human factors research and cross-industry application.

We offer a range of human factors support across the rail environment, from the design of control rooms and public spaces to the configuration of driver cabs and the development of intuitive software systems.

Our extensive experience of rail – and other modes – across Europe and Asia not only gives us an in-depth understanding of industry standards, it also provides opportunities to transfer best practice from region to region, and from one mode to another.

#### Rolling stock

Our services range from supporting the design and testing of driver cab layouts to advising on the introduction of trainborne systems including:

- European Train Control System
- Automatic Train Protection
- Global System Mobile-Railway
- Train Management Systems
- Driver Advisory Systems
- Driver Safety Advice
- Passenger emergency alarms

#### Signalling

With rich experience of Human Machine Interface (HMI) design principles, international standards and end-user engagement, we advise clients across all aspects of signalling design and operation.

Services and expertise includes usability reviews, alert system integration, migration management, workload assessments, training and human factors assurance.

#### **Operations**

We help railways maintain the highest possible standards of safety and quality for staff and passengers alike.

Previous assignments have ranged from assessing road user behavior at level crossings, to helping maintenance contractors develop technologies for track inspection.

We also help clients improve PRM accessibility and advise on introducing enhanced wayfinding around station concourses and surrounding environments.

For more information on how Ricardo can help your organisation visit: rail.ricardo.com
Or contact one of our experts at: railUK@ricardo.com or +44(0)1332 268700



### Fully integrated projects - fully assured

Systra Scott Lister is part of the Global SYSTRA Group, with offices across Australia, the UK and Singapore. We are an agile and dynamic engineering consultancy and a trusted advisor to many leading transport organisations across the world.

Our growing workforce consists of highly skilled professional's that consistently provide high-value project, engineering and consulting expertise. We have a unique blend of transport sector-experience combined with deep engineering know how. These abilities ensure that clients' projects, however complex, are less exposed to technical and commercial risks to ensure successful delivery.



SYSTRA Scott Lister has a proven track record in providing high-quality Human Factors services. Our primary vision is to support the successful delivery of some of the most challenging engineering programmes by ensuring that each system is designed with the end user in mind. We have created a team environment that allows people to shine and where positive actions are always recognised at the top of the organisation. Our ultimate satisfaction is seeing our clients reap the benefits of this holistic approach.



human factors // scottlister.com

# Conference programme

## Monday 6th November 2017

	Rooms with capacities			
Time	Illuminate (300)	Smile 1 (80)	Smile 2 and 3 (80)	Smile 4 (80)
08:30 -10:00			tration Breakfast available	
10:00 - 10:15		Conference ope	ening - Ann Mills	
10:15 - 11:00		an Factors expertise when	e address n 'people have had enou g and implementing from t eat Western Railway	
11:00 - 11:20		Break - Re	freshments	
	Platform Train Interface & Passengers (1) Emma Lowe NR	<b>Driver reliability</b> Jordan Smith RSSB	<b>Fαtigue</b> Toni Flint RSSB	
11:20 - 11:45	Understanding the risk associated with train dispatch (70)  Namrita Kohli & Anita Weltz	Exploring the limits of train driver reliability (55)  Huw Gibson, Justin Willett, Graham Lewis & Chris Harrison	Fatigue as a factor in high risk rail incidents (117)  Dan Basacik, Huw Gibson & Nic Bowler	WORKSHOP  Human Factors integration for rail infrastructure projects: A workshop to share best practice, identify opportunities for improvement and address future challenges (124)  Richard Bye 11:20 -13:00
11:45 - 12:10	Travel risk SFAIRP Assessment: An analytic approach adopting bow-tie and barrier approaches (32)  Mark Andrew	The impact of innovative devices in the train cab on train driver workload and distraction (19)  Vera Verstappen, Marit Wilms & Richard van der Weide	Key performance indicators (KPIs) for staff fatigue management systems (35)  Jeremy Mawhood	

12:10 - 12:35	Sliding doors: optimising door closure arrangements to improve boarding and alighting (66)  Richard Roels, Ed Smith, Natasha Perry, Jordan Smith & Belinda Tucker	Curbing train control personnel unsafe acts stemming from unintended errors by focussing on cognitive processes and functions (95)  Nokubonga (Sma) Ngcamu-Tukula	Countering train driver fatigue in automatic train operation (33) Niels Brandenburger, Martin Wittkowski & Anja Naumann	
12:35 - 13:00	Improving the experience for rail passengers and operators by providing improved crowding information (168)  James Pritchard & Kirsten Revell	Education on looking based on human characteristics (84) Tetsuya Komiyama & Koichiro Taki	Preparing rail industry guidance on biomathematical fatigue models (45)  Viravanh Somvang, Philippe Cabon, Brenton Hayward & Ann Mills	
13:00 - 13:50		Lu	nch	
	Platform Train	Train driving	Competence	
	Interface & Passengers (2) Sam Waters RSSB	Dan Basacik RSSB	& Training Paul Leach RSSB	
13:50 - 14:15	Interface & Passengers (2)		& Training	

14:40 - 15:05	The impact of ontrain camera/monitors (OTCM) remaining on during dispatch on drivers' responses to hazards on the line (189)  Charlotte Kaul, Huw Gibson & Charlotte Morrison	Operational safety indicators using real train driving data (58)  Rawia El Rashidy, Peter Hughes, Miguel Figueres- Esteban & Coen van Gulijk	Taking a Human Factors approach to safety critical communications training: A case study (125)  Claire Turner, Paul Townsend, Emma Lowe & Huw Gibson	
15:05 - 15:25			freshments	
	Platform Train Interface & Passengers (3) Paul Leach RSSB	SPADs Huw Gibson RSSB	Non-Technical Skills Ann Mills RSSB	
15:25 - 15:50	Enabling innovation in delivering high capacity rail (46)  David Watts & Jamie Chan-Pensley	Assessing multi-SPAD signals: Establishing a systems approach (86)  Fiona Kenvyn & Danni Maynard	Improving safety and performance through enhanced competence management – The role of non-technical skills (71)  Philippa Murphy & Priya Shah	
15:50 - 16:15	An evaluation of RSSB's guidelines for the management of train and station passenger crowds (15)  Sam Waters, Patrick Waterson & Michael Woods	Integrating data for SPAD management (92)  Miguel Figueres- Esteban, Peter Hughes, Rawia El Rashidy & Coen Van Gulijk	A model for the development of railway trainers in integrating non-technical skills into training and assessment: An international case study of train driver skills development (37)  Andrew Russell & Joep Von Berg	
16:15 - 16:40	Developing non- technical skills to help improve safety at the platform train interface (28) Paul Leach	Common claims on SPADs – Truth or myth? (81) Andreas Lumbe Aas	Once upon a time using storytelling to promote NTS development (149)  Emma Lowe	

16:40 - 17:05	Ride along: Frequent travellers and information use during the work commute (98)	A study of extracting and sharing non- technical skills among train drivers in JR East (26)	
	Shalaka Kurup, David Golightly, David Clarke & Sarah Sharples	Takashi Enomoto	

#### 17:10 -17:30

#### Poster introduction session Ann Mills, RSSB

- Physiological measurement of human performance: more than meets the eye (138)
   Abigail Fowler, David Golightly & Sarah Sharples
- Practical visualisation and communications tools for changes to complex user roles in the operational railway (65) Dominic Russell, Amanda Elliott & Simon Macmull
- A study on behavioural characteristics of elderly pedestrians on railroad crossings (48) Yuji Morimoto, Hiroko Takeuchi & Yuki Ashitaka
- Closing the human components of hazards through operational rules, training modules and operational testing (57) Jan Asmussen, Amanda Elliott & Simon Macmull
- ETCS fitment in our trains Tools and techniques (89) Toby Garner & Harry Blanchard
- Application of the theory of situational awareness in the context of rail signalling (54) Birte Thomas-Friedrich & Jan Grippenkoven
- Detecting the undetectable of human-machine interaction to improve rail resilience (100) Salvatore La Delfa, Simon Enjalbert, Philippe Polet & Frederic Vanderhaegen
- Human error and mindfulness (9) Angel Martinez & Francisco Ortiz Nasarre
- A multi-modal and multi-criterion serious game to support rail eco-driving based on human behaviour learning (90) Ioic Hombert, Salvatore La Delfa & Frederic Vanderhaegen
- A field survey of texting while walking in stations (43) Hiroko Takeuchi, Mayuko Ueda, Shizuka Nakamura, Yuki Ashitaka & Kazushige Wada
- Evacuation behaviours and rescue activities in railroad tunnel fire accidents (31) Yutaka Yoshida
- Development of web resources on fatigue for the rail industry in GB (118) Dan Basacik & Ann Mills
- Cyber security threat in future railway (62) Eylem Thron
- Testing a high frequency timetable concept with railway traffic operators in a multi-actor simulation setting (152) Stan Albers, Boris de Groot, Julia Lo, Jurjen Mug, Edith Philipsen, Emdzad Sehic, Jan Jaap Vermeire & Cor van 't Woudt
- Exploring train drivers knowledge of fatigue reduction strategies within their Train Operating Company (169) Nicola Legg & Gail Steptoe-Warren
- Shift2Rail European Rail Innovation on Human Factors (183) Judit Sandor
- Using multi-method approaches to investigate passenger's safety perception in train station environments (193) Andrea Schneider, Jasmin Thurau, Franco Ehrat, Beat Vollenwyder, Eva Krueger

#### 17:30 - 19:30

### Tuesday 7th November 2017

	Rooms with capacities			
Time	Illuminate (300)	Smile 1 (80)	Smile 2 and 3 (80)	Smile 4 (80)
08:30 - 9:00		Refreshments and	Breakfast available	
09:00 – 09:45	The safety culture st	ack – building inter-orgo	address anisational resilience in t EUROCONTROL	the aviation industry
	Signaller & Workload Sam Waters RSSB	Route Knowledge Alice Monk RSSB	<b>Culture (1)</b> Brendan Ryan UoN	
09:50 – 10:15	From London to Doha;  How to leverage signaller workload benchmarks for new signalling projects (85)  Mark Lowten & Paul Salkeld	Route knowledge in the GB railway and the route story approach (137)  Aoife Finneran, Huw Gibson, Sam Waters, Gemma Say, Glen Brunsden, Jonathon Gregory & Brendan Ryan	Lessons from the design of a resilience engineering based train management in station system diagnostic method (53)  Eric Rigaud, Christian Neveu & Stella Duvenci-Langa	WORKSHOP  Improving safety performance through the application of non- technical skills (72)  Philippa Murphy 09:50 - 13:00
10:15 – 10:40	Measuring rail signaller workload in a highly realistic simulated environment (52)  Birte Thomas-Friedrich, Philipp Schneider, Heiko Herholz, & Jan Grippenkoven	Route knowledge in Germany: A simulator study (44) Birgit Milius & Anne Lorenz	Safety culture: Assessment and continuous improvement — new requirement for safety and performance in railways (63)  Lena Kecklund, Jan Skriver & Marcus Lavin	
10:40 – 11:05	An innovative methodology to evaluate workload (120)  Philippe Cabon & Viravanh Somvang		Integrating human factors and safety culture into the railway safety management system (64)  Lena Kecklund, Jan Skriver & Sara Peterson	
11:05 - 11:25		Break - Ref	freshments	

	Traffic Management Nora Balfe CRR	User Experience Harvey McIntosh RSSB	<b>Culture (2)</b> Bernard Penners UIC	
11:25 - 11:50	Day in the life of: Finding the value in the everyday (128) Richard Bye	Optimising the design of a Rule Book app through an end-user focussed methodology (59)	Safety culture across different transport sectors: Collecting data confidentially for better comparisons (93)	WORKSHOP continued
		Jordan Smith	Chris Langer	
11:50 - 12:15	Thameslink traffic management workload framework: new technology and multiple roles (140)	Measuring user experiences in a railway related environment (24)  Birgit Milius	Assessing human factors and organisational culture in the supply of critical rolling stock products (67)	
			Richard Roels, Ed Smith, Ann Mills, John Barber, Graham Nicholas, Matthew Dalton, Belinda Tucker & Kevin Thompson	
12:15 - 12:40	Traffic management systems and human factors impact (110)  Ged Morrisroe & Daniel Simmons	WORKSHOP Innovations in signalling design (151) Ben Shaw & Matthew Weingarth 12:15 – 13:05	Showing success in assessment and improving safety culture on the DLR (Industrial application) (104)  Vicky Gliddon & David Nicholls	
12:40 – 13:05	New railway, old challenges (144)  Anthony Coplestone		Safety climate validation for UK rail infrastructure workers: Analysis of the nomological network for the design engineers and rail maintenance workers (42)  Rajkiran Kandola, Matteo Curcuruto & James Morgan	
13:05 – 14:00		Lui	nch	

	Future Railway (1) Jordan Smith RSSB	<b>Security</b> Jerry Mawhood ORR	<b>Culture (3)</b> Mary-Elizabeth Cross RSSB	
14:00 - 14:25	Challenges and strategies for an effective organisational structure in a complex rail socio-technical system (25)  Michelle Nolan-McSweeney Brendan Ryan & Sue Cobb	Adapting operational rules for degraded mode based on a human centred risk assessment (34)  Po-Chi Huang & Birgit Milius	Integration of human factors into a safety management system in a metro railway company (88)  Pilar Calvo Holgado, Antonio Castellano & Baltasar Gil	WORKSHOP Lost in translation? Turning technical RBTNA findings into practical strategies for non-technical skills development (190)  Joanne Smyth & Todd Shardlow 14:00-16:50
14:25 - 14:50	Putting the human at the centre of the Digital Railway (129) Laura Sutton & Richard Bye	Towards an understanding of the security challenges within the railway industry (79)  Sethunya Matsie	Non-technical skills: The foundation for a fair safety culture - The human resilience toolbox for the 21st century railway (38)  Paul Davison	
14:50 - 15:15	Human Factors input into the Systems architecture for Digital Railway (136) Kate Fairhall & Nic Bowler	Human Factors in rail cyber security (51)  Amanda Widdowson	Introducing a human factors approach to incident investigation at the Port of Felixstowe (123)  Harvey McIntosh, Alice Monk & Dan Basacik	
15:15 – 15:35		Break - Ref	reshments	
	Future Railway (2) Mark Young RAIB	Level Crossings & Maintenance Dan Basacik RSSB	<b>Culture (4)</b> Mary-Elizabeth Cross RSSB	
15:35 – 16:00	Can we feed the beast of automation? An analysis of the operational and organisational impact on railway traffic management (56)  Amanda Elliott & Simon Macmull	An unorthodox approach to assessing risks at level crossings and trespassing areas (13) Ian Naish	System safety advances in transit and freight rail transportation in the United States (112)  Anne Garcia	WORKSHOP continued

16:00 – 16:25	Digitalisation: Harnessing data to improve service efficiency, effectiveness, safety and reliability (115)  Suzanne Heape, Christopher Lowe, Elizabeth Bowen & Nadia Jouni	Development of human factors guidance to manage human errors in axle end re-assembly (121)  Alice Monk, Paul Ferraby, Huw Gibson & David Fletcher	
16:25 – 16:50	User tests of innovative interaction with a 3D operator workstation (16)  Marc Burkhardt, Damaris Dose, Anne Christ, Nadine Ruth & Elke Grabe		
19:00 – 23:30	Conference Dinner – Oxo2, Oxo Tower Wharf, South Bank, London Sparkling wine & canapes on arrival Three course dinner with Tea & coffee		

Rooms with capacities				
Time	Illuminate (300)	Smile 1 (80)	Smile 2 and 3 (80)	Smile 4 (80)
08:30 - 9:00		Refreshments and	Breakfast available	
09:00 – 09:45	<b>Keynote address</b> Health and safety excellence:  The relevance of the story behind the London 2012 construction Programme  Lawrence Waterman OBE, Park Health & Safety			
	ERTMS Driving (1)  Anita Weltz RSSB	Human Factors Integration (1) Kate Moncrieff NR	Human Performance Classification Priya Shah RSSB	
09:50 – 10:15	Safety with ERTMS under scrutiny (36) Heidi van Spaandonk	Sydney Metro: Integrating HF principles - how can you tell if it is SFAIRP? (73) Sue Milner	Classifying human performance and system failures in the GB rail industry (47)  Stephanie Cynk, Dan Basacik, Huw Gibson & Stuart Smith	WORKSHOP  Independent assurance: What a practitioner should know (103)  Harry Blanchard, Toby Garner, Simon Macmull & Amanda Elliott (Approx 1hr)
10:15 – 10:40	Coexistent operation of ERTMS and train protection systems (AWS and TPWS)  — Data collection methodology for the user testing of the driver machine interface (27)  Sam Waters  & Charlotte Morrison	Rail human factors engineering within agile software development practices (30) Christopher Lowe & Suzanne Heape	A proposal of a fuzzy cognitive map modelling human cognitive process with emphasis of situation awareness errors (109)  Laila Bouargane & Abdelghani Cherkaoui	
10:40 – 11:05	Considering train drivers at the signalling design phase of a Level 1, European Train Control System (ETCS), in a limited supervision mode (77)  Kiri-Maree Taggart, Craig Fletcher	Designing with drivers: Standardising pictograms in train cabs (29)  Laura Lewis, Elaine Thompson, Jamie Capon, Andrew Shirra & Susan Cassidy		
11:05 - 11:25	& Max Hely		reshments	

	ERTMS Driving (2)  Anita Weltz RSSB	Human Factors Integration (2) Mike Carey NR	Accidents & Incidents (1) Alice Monk RSSB	
11:25 - 11:50	ERTMS pilot in the Netherlands – impact on the train driver (40) Richard van der Weide, David de Bruijn & Melcher Zeilstra	Addressing the catch 22: No user, no train (102) Fiona Bird & Christopher Patrick	The complexity of railway accident investigations – a system in its own right (91)  Jessica Hutchings	WORKSHOP continued
11:50 - 12:15	ERTMS roll out from a train driver's perspective (7) Richard van der Weide	Human Factors integration with Asian rolling stock manufacturers (74)  Karen Priestley & Lisa Kelly	Non-technical skills in rail accidents: panacea or pariah? (133) Mark Young & Tabitha Steel	
12:15 - 12:40	ERTMS transitions: what impact do they have on train drivers? (49)  Alice Monk, Mary- Elizabeth Cross, Lynne Collis, Stuart McFarland, Robert Agutter & David Fletcher	Thinking inside the box: GMRT 2161 and the Schrödinger's cat problem (101)  Lisa Kelly & Christopher Patrick	Determining the role of technology in South African railway occurrences (76)  Inga Dambuza	
12:40 – 13:05	A review of operational safety during ETCS roll out — a Belgian case study (39)  Elaine Thompson, Peter Geens, Bogdan Godziejewski & Joost Bolck		A cross-sectional study exploring the impact of work-related stressors on safety motivation and safety behaviours (97)  Maria Matthews, James Morgan & Stuart Webster-Spriggs	
13:05 – 14:00		Lui	nch	

	<b>Signaller</b> Richard Bye NR	Suicide & Sustainability Charlotte Kaul RSSB	Accidents & Incidents (2)  Alice Monk RSSB	
14:00 - 14:25	Signaller requirements for ETCS data and commands (111)  Ged Morrisroe	Evaluating rail suicide prevention measures (94)  Brendan Ryan, Urszula Wronska & Ian Stevens	Improving the ability to direct the rescue of passengers and oversee restoration in the event of a major railway disorder (18)  Kuratani Masato, Kusukami Ken, Sato Hiroaki & Sakaniwa Jun	WORKSHOP continued
14:25 - 14:50	Development of Team Resilience Training (TRT) (80) Hideaki Ueno & Nobutake Sakai	Using contextual information in the evaluation of the effectiveness of midplatform fencing (114)  Urszula Wronska & Brendan Ryan		
14:50 - 15:15	Reducing the risk of signallers giving level crossing users permission to cross when it is not safe to do so (130)  Chris Hack & Mike Carey	Embedding a sustainable development culture; recommendations to overcome the barriers and embrace a culture of sustainability (14)  Mary-Elizabeth Cross & Michelle Papayannakos		
15:15 – 15:30		Conferer	nce Close	

## Thursday 9th November 2017

Technical visits

### **Conference Organising Committee**

Thank you to our conference organising committee:

Meryem Belhaj, UIC, France

Mike Carey, Network Rail, UK

Dr Claire Dickinson, ORR, UK

Dr Aoife Finneran, RSSB, UK

Helen Judd, RSSB, UK

Christian Neveu, SNCF, France

Maria Pieretti, RSSB, UK

Dr Ann Mills, RSSB, UK

Susan Reinartz, ERA, France

Dr Brendan Ryan, University of Nottingham, UK

Prof Sarah Sharples, University of Nottingham, UK

Anita Weltz, RSSB, UK

Mark Young, RAIB, UK

# **List of delegates** (correct on 27 October)

Name	Surname	Country	Company
Andreas Lumbe	Aas	Norway NSB,	Traffic Safety
Bart	Accou	France	European Union Agency for Railways
Pontus	Alm	Sweden	SNC-Lavalin Rail & Transit AB
Tove	Andersson	Sweden	Trafikverket
Mark	Andrew	Australia	GHD Advisory
Araceli	Aranda	Spain	NSA Spain
Jan	Asmussen	United Kingdom	Innovace Designs Ltd.
Nora	Balfe	Ireland	Commission for Railway Regulation
Dan	Basacik	United Kingdom	RSSB
Meryem	Belhaj	France	UIC
Andrea	Biava	Italy	ANSF
Hans	Bjørnseth	Norway	Accident Investigation board Norway
Fiona	Bird	United Kingdom	Bombardier Transportation
Harry	Blanchard	United Kingdom	Arthur D. Little
Leo	Boer	Netherlands	DB Cargo Netherlands
Laila	Bouargane	Morocco	Mohammadia Engineering School-Mohammed the fifth University
Jan	Botermans	Netherlands	DB Cargo Netherlands
Nic	Bowler	United Kingdom	Arup
Niels	Brandenburger	Germany	German Aerospace Centre
Marc	Burkhardt	Germany	Siemens AG
Richard	Bye	United Kingdom	Network Rail
Anthony	Byrne	Ireland	Commission for Railway Regulation
Pilar	Calvo Holgado	Spain	ESM Human Factors
Mike	Carey	United Kingdom	Network Rail
Susan	Cassidy	United Kingdom	RSSB
Georgios	Charalambous	United Kingdom	SNC-Lavalin
Louise Juel	Clemmensen	Denmark	Danish Transport, Construction and Housing Authority
Amy	Clouston	United Kingdom	SNC-Lavalin
Michael	Collins	Australia	Hipotential
Lee	Collins	United Kingdom	Office of Rail and Road
Anthony	Coplestone	United Kingdom	High Speed Two Itd
Estefanía	Cortés	Spain	
Laura	Cottard	France	RATP
Eleanor	Courtney	United Kingdom	Network Rail
Simon	Cran	United Kingdom	Bombardier Transportation
Mary-Elizabeth	Cross	United Kingdom	RSSB
Carsten	Dam Sønderbo-Jacobser	n Denmark	DSB
Inga	Dambuza	South Africa	Railway Safety Regulator

Paul	Davison	United Kingdom	PPWD
i dui	Davisori	Office Kingdom	11 110

Corinne De Keyser Belgium THI Factory

Stephen Dickinson United Kingdom University of Nottingham

Nic Doncaster Australia Genesee & Wyoming Australia

Nicholas Duck Australia Opposite

Franco Ehrat Switzerland Swiss Federal Railways SBB
Rawia El Rashidy United Kingdom University of Huddersfield
Amanda C. Elliott United Kingdom Innovace Designs Ltd.

Takashi Enomoto Japan East Japan Railway Company

Bjorn Feys Belgium THI Factory (Thalys)

Aoife Finneran United Kingdom Bombardier

Craig Fletcher Australia Ergonomie Australia Pty Limited

Toni Flint United Kingdom RSSB

Abigail Fowler United Kingdom University of Nottingham

Oliver Fried Australia Transport for New South Wales, Sydney Metro

**Delivery Office** 

Jorgen Frohm Sweden Swedish Transport Administration (Trafikverket)

FélixGarcíaSpainRenfeTobyGarnerUnited KingdomRicardoHuwGibsonUnited KingdomRSSB

Baltasar Gil Spain ESM Human Factors
Vicky Gliddon United Kingdom Greenstreet Berman Ltd

David Golightly United Kingdom University of Nottingham

Florian Gula Hungary Transportation Safety Bureau Hungary

Chris Hack United Kingdom Network Rail

Mark Halliday United Kingdom M W Halliday Associates

Chris Harrison United Kingdom RSSB

Suzanne Heape United Kingdom Siemens Rail Automation

Anthea Hickey Australia University of New South Wales
loic Hombert France UVHC- Lamih UMR CNRS 8201

Paul Hsu Taiwan Taiwan High Speed Rail Corporation

Po-Chi Huang Germany Institute of Railway Systems Engineering and

Traffic Safety, TU Braunschweig

Hungpo Huang Taiwan Taiwan High Speed Rail Corporation

Peter Hughes United Kingdom Uinversity of Huddersfield

South Africa Jessica Hutchings Wits University Giselle Hyams United Kingdom Merseyrail Angela Jeffery Australia TasRail Nadia Jouni United Kingdom Siemens

Name	Surname	Country	Company
Rajkiran	Kandola	United Kingdom	Amey Plc
Charlotte	Kaul	United Kingdom	RSSB
Tony	Kavanagh	Ireland	Rail Accident Investigation Unit
Lena	Kecklund	Sweden	MTO Safety
Lisa	Kelly	United Kingdom	Ricardo Rail
Fiona	Kenvyn	Australia	Metro Trains Melbourne
Barry	Kirwan	Belgium	Euro Control
Namrita	Kohli	United Kingdom	RSSB
Tetsuya	Komiyama	Japan	West Japan Railway Company
Suganth	Kumar	United Kingdom	Bombardier Transportation
Sanglog	Kwak	Korea (south)	Korea Railroad Research Institute
Shalaka	Kurup	United Kingdom	University of Nottingham
Salvatore	La Delfa	France	University of Valenciennes - LAMIH UMR CNRS 8201
Ulrika	Larson	Sweden	SNC-Lavalin
Paul	Leach	United Kingdom	RSSB
Luke.K.L.	Lee	Taiwan	Taiwan High Speed Rail Corporation
Nikki	Legg	United Kingdom	Coventry University
Laura	Lewis	United Kingdom	Mott MacDonald
Julia	Lo	Netherlands	ProRail
Anne	Lorenz	Germany	Siemens AG
Christopher	Lowe	United Kingdom	Liv Systems
Emma	Lowe	United Kingdom	Network Rail
Mark	Lowten	United Kingdom	Thales GTS
Marty	Lynch	Australia	Opposite (Australia)
Simon	Macmull	United Kingdom	Parsons/Banedanmark
Lukas	Malek	Czech Republic	Siemens
Richard	Madders	United Kingdom	Arcadia Alive PCMS
Lisa	Mannerhagen	Sweden	SNC Lavalin
Michael	Marshall	United Kingdom	Bombardier Transportation
Kuratani	Masato	Japan	East Japan Railway Company
Sethunya	Matsie	South Africa	Railway Safety Regulator
Maria	Matthews	United Kingdom	VolkerRail/Leeds Beckett University
Harvey	McIntosh	United Kingdom	RSSB
Andy	Meeker	United Kingdom	
Birgit	Milius	Germany	Siemens AG
Ann	Mills	United Kingdom	RSSB
Sue	Milner	Australia	Acmena
Kate	Moncrieff	United Kingdom	Network Rail
Alice	Monk	United Kingdom	RSSB

Yuji	Morimoto	Japan	West Japan Railway Company
Ged	Morrisroe	United Kingdom	CCD Design & Ergonomics

Philippa Murphy United Kingdom RSSB

David Murton Ireland Railway accident Investigation Unit
Ian Naish Canada Naish Transportation Consulting Inc.

Nokubonga (Sma) Ngcamu-Tukulula South Africa Railway Safety Regulator

Graham Nicholas United Kingdom RSSB

Michelle Nolan-McSweeney United Kingdom Network Rail / The University of Nottingham

Beverley Norris United Kingdom SNC-Lavalin Conor O'Brien Australia Wayfind

Shane O'Duffy Ireland Commission for Railway Regulation

Gerrard O'Rourke Ireland Irish Rail

JÜRI Olde Estonia Ministry of Economic Affairs and

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